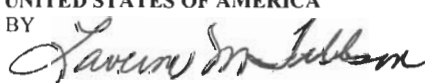


<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			<b>1. CONTRACT ID CODE</b> K		<b>PAGE 1 OF 3</b>	
<b>2. AMENDMENT/MODIFICATION NO.</b> 0001		<b>3. EFFECTIVE DATE</b> 10 June 2004		<b>4. REQUISITION/PURCHASE REQ. NO.</b> N/A		<b>5. PROJECT NO. (If applicable)</b>
<b>6. ISSUED BY</b> DEFENSE ENERGY SUPPORT CENTER 8725 JOHN J. KINGMAN ROAD, SUITE 3830 FT. BELVOIR, VA 22060-6222 FAX (703) 767-2382 BUYER/SYMBOL - M. NICHOLSON/DESC-EC PHONE (703) 767-9406 P.P. 8.2			<b>CODE</b> SCO600		<b>7. ADMINISTERED BY (If other than Item 6)</b> <b>CODE</b>	
<b>8. NAME AND ADDRESS OF CONTRACTOR (NO., street, city, county, State, and ZIP Code)</b>				X	<b>9a. AMENDMENT OF SOLICITATION NO.</b> SP0600-04-R-0048	
					<b>9b. DATED (SEE ITEM 11)</b> April 6, 2004	
					<b>10a. MODIFICATION OF CONTRACT/ORDER NO.</b>	
					<b>10b. DATED (SEE ITEM 13)</b>	
<b>11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS</b>						
<p>[ X ] The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers [ ] is extended, [ X ] is not extended</p> <p>Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. <b>FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.</b> If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</p>						
<b>12. ACCOUNTING AND APPROPRIATION DATA (If required)</b>						
<b>13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.</b>						
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: <i>(Specify authority)</i> <b>THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. 12.05 CHANGES-FIXED PRICE (AUG 87)</b>						
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES <i>(such as changes in paying office, appropriation date, etc.)</i> SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b)						
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.01						
OTHER <i>(Specify type of modification and authority)</i>						
<b>E. IMPORTANT:</b> Contractor [ ] is not, [ ] is required to sign this document and return <u>    </u> copies to the issuing office.						
<b>14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)</b>  Please see the following pages.   Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
<b>15A. NAME AND TITLE OF SIGNER (Type or print)</b>				<b>16A. NAME OF CONTRACTING OFFICER</b> Laverne M. Tillson		
<b>15B. NAME OF CONTRACTOR/OFFEROR</b> BY _____ <i>(Signature of person authorized to sign)</i>		<b>15C. DATE SIGNED</b>		<b>16B. UNITED STATES OF AMERICA</b> BY 		<b>16C. DATE SIGNED</b> 6/14/04

NSN 7540-01-152-8070

30-105

STANDARD FORM 30 (REV. 10-83)

PREVIOUS EDITION UNUSABLE

Prescribed by GSA FAR (48 CFR) 53.243

Amendment 0001 deletes Section C.8 Repair Response Notification Procedures of the RFP in its entirety and replace with the following information:

### **C.8 Repair Response Notification Procedures**

The Contractor shall identify to the Government and implement clearly defined procedures by which Installation personnel can submit service requests to the Contractor. The Contractor also shall clearly identify any difference in service request procedures that apply to routine, urgent, and emergency matters. The Government will be responsible for disseminating such procedures within the Installation. The Contractor shall provide a local or toll-free telephone number by which it can be contacted 24 hours a day, 7 days a week, for service requests. This number will connect the Government to a local dispatcher or equivalent supervisor capable of estimating Contractor repair crew arrival time. Designated Government representatives shall centrally place all calls. The Government will assign "Emergency", "Urgent", or "Routine" designations when contacting the Contractor with a service call in accordance with the defined procedures. From the time the government makes initial contact with the Contractor, the Contractor response times to Emergency, Urgent, and Routine service calls shall be as follows:

Emergency: During business and non-business hours, an individual (Crew Lead) knowledgeable of the utility system and qualified to assess the problem will be on site within thirty (30) minutes. The Crew Lead will at the minimum determine the scope of the problem and determine the Contractor resources (equipment, materials, and crew) required to mitigate the problem. When practical the Crew Lead will initiate repairs pending arrival of the full crew. A full repair crew, qualified and equipped to eliminate the problem, will be on site within two (2) hours. Work will continue uninterrupted until the Emergency condition has been eliminated or downgraded, and at least temporary service has been restored.

Urgent: During business hours, an individual (Crew Lead) knowledgeable of the utility system and qualified to assess the problem will be on site within thirty (30) minutes. The Crew Lead will at the minimum determine the scope of the problem and determine the Contractor resources (equipment, materials, and crew) required to mitigate the problem. When practical the Crew Lead will initiate repairs pending arrival of the full crew. A full repair crew, qualified and equipped to eliminate the problem, will be on site within two (2) hours. During non-business hours, the Crew Lead will be on site within two (2) hours, and the full repair crew will be on site not later than the beginning of the next business day. However, should the Crew Lead determine the condition warrants more expeditious repair, he shall be authorized by the Contractor to require the full repair crew respond in a more expeditious manner, at no additional cost to the government. Under all response conditions, once repair efforts have been initiated, work will continue uninterrupted until the Urgent condition has been eliminated or downgraded, and at least temporary service has been restored.

Routine: An individual (Crew Lead) knowledgeable of the utility system and qualified to assess the problem will be on site within ten (10) business days. The Crew Lead will at the minimum determine the scope of the problem and determine the Contractor resources (equipment, materials, and crew) required to mitigate the problem. Full response by the Contractor, with the resources previously determined by the Team Lead, shall occur within thirty (30) calendar days. Work shall proceed in an expeditious manner, presenting the minimum possible disruption to operations and personnel on Fort Meade. Any work that results in disruptions to utility service will be performed uninterrupted until the disruption has been eliminated, and at least temporary service has been restored.

In the event that the Contractor fails to respond as required above, the Government may perform emergency repairs to Contractor-owned piping and/or equipment. The Contractor shall not hold the Government responsible in such cases where the Contractor fails to respond.

The Contractor shall maintain records of all service request calls, documenting the time of the call, time of service response, cause of request, and action taken (including time and date completed). Such records shall be retained for 2 years, and may be reviewed by the Administrative Contracting Officer upon reasonable notice.

If the request affects building operations, the Contractor shall coordinate all work with the person responsible for the building or facility. The Government will provide the Contractor with a list of Government representatives and the buildings or facilities for which they are responsible. Emergency service requests submitted to the Contractor, or emergencies identified by the Contractor, shall be reported immediately to the designated Government representative.